

# Bexar County, Texas

## San Antonio

Keeping the Mentally Ill and Serial  
Inebriates out of Jail, off the  
Street, and out of the Hospital by  
Providing Access to Treatment  
and Support Services

# The Reconnaissance Team

- Angela Connolly – Board of Supervisors
- John Mauro – Board of Supervisors
- Glenn Pille – District Court Judge
- Sue Elliott – Polk County
- Jan Sears – Jail
- Linda Ford - Jail
- David Higdon – Polk County Health Services

# Core Services Toured

- Haven for HOPE Homeless Shelter and transformational services
- Restoration Center for Substance Abuse and co-occurring substance abuse and mental health disorders
- Crisis Center
- Post arrest and probation revocation jail step-down

# Haven for Hope Campus



# Haven for Hope Facts

- Haven for Hope is the largest, most comprehensive Homeless Transformation Campus in the U.S.A.
- Haven for Hope conducted a best practice study reviewing the homeless services in 12 states and over 200 shelter operations.
- The Haven for Hope Campus is made up of 15 Buildings, on 37 Acres, with almost a half a million square feet of service space under one roof.
- Haven for Hope currently has a network of service provision with 78 non-profit and government Partner Agencies
- On any given night there will be roughly 1600 individuals residing on the Haven for Hope Campus.

# Haven for Hope

Not your ordinary Homeless Shelter

- Prospect Courtyard (Engagement)
- “Inside” – gotta work to get in from prospect courtyard
- Dorms – as one gets further into recovery
- Supported housing

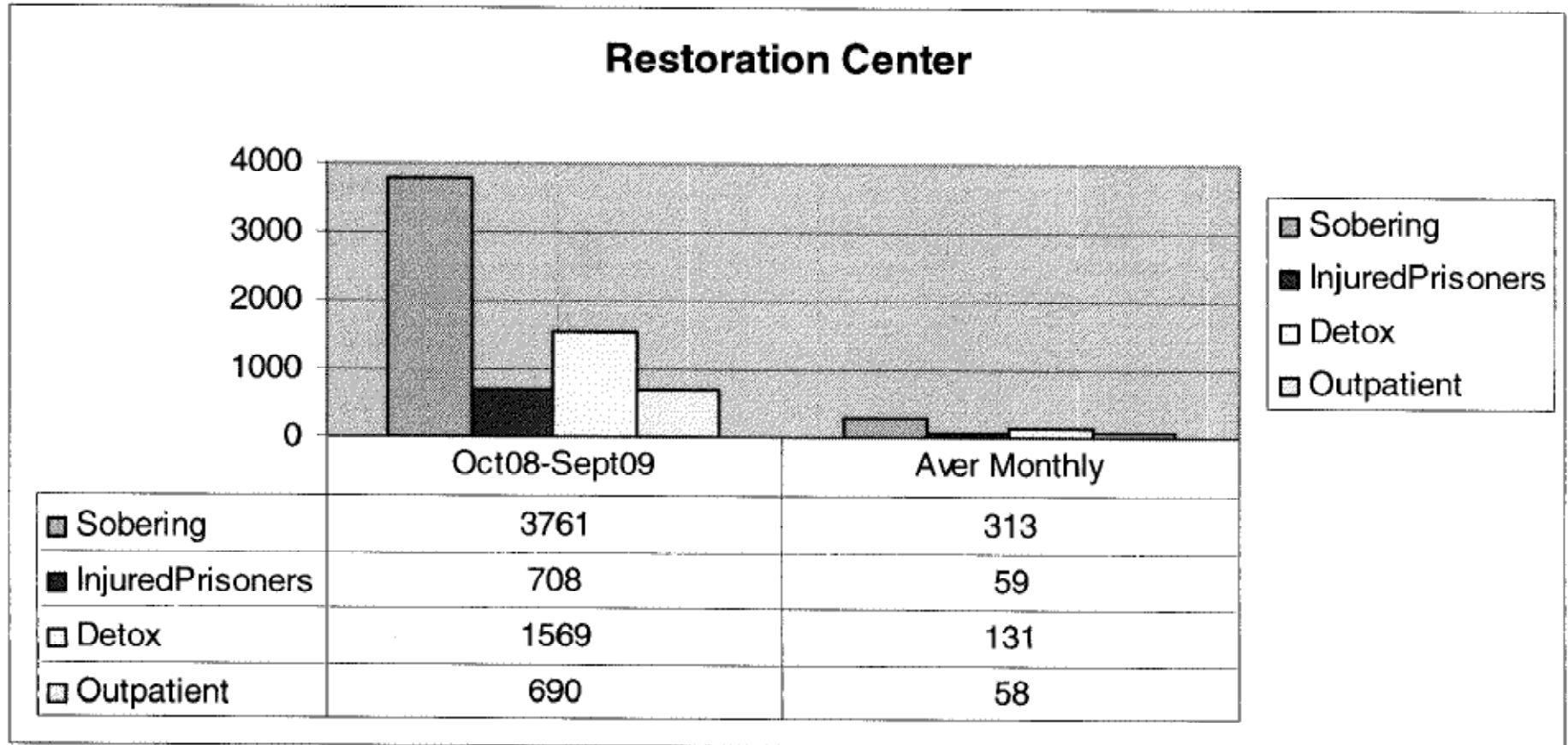
# Restoration Center

Public Safety Triage & Detox Units/Community Court

- Police can drop off homeless serial inebriates
- 40 bed sobering unit (a few hours)
- 27 bed detox. Unit 3 -5 days
- Intensive OP
- Can live in sheltered housing (double check this)
- Full assessment for SA/MH
- SA Court
- Can also transition to Haven for Hope and return for Intensive Outpatient while moving forward

# July 2010 Update

## ○ Restoration Center Data – City's FY 09





# Crisis Services

- Crisis Center- Hospital based
- Mobile Crisis
- Crisis Intervention Team (CIT Training)

# Crisis Center

- Located at University Hospitals in the same campus area. Taxing authority
- Diversion from hospital ER
- Psychiatric and medical clearance in a jiffy
- Specialty Offender Services
- 23 hour observation, recliners
- Pharmacy located in clinic
- Mobile Outreach

# Crisis Intervention Team CIT

- Provide 40 hour CIT training for all police officers in San Antonio

# Post-arrest/Revocation

## Jail Step-down

- Serve about 40 Men and women on paper
- Barracks like
- Mental health stabilization
- Preparation for next step of re-entry
- Next step is MH/Probation team

# Specialty Courts

- Substance abuse
- Mental Health (Civil and Criminal)
- Veterans – just started

# Mental Health Court

- Broadened scope of civil commitment court
  - Overlay criminal mental health court process onto outpatient civil commitment
  - People with several hospitalizations are identified
  - They return to civil court just like in MH Court
  - If the judge/team believe they meet civil criteria can order back into hospital

# Mental Health Court

## (Continued)

- What they discovered:
  - People tend to respond to the black robe effect
  - The Team has a higher level of due diligence which produces positive results
  - Earlier intervention before criminal issues

# Data Sharing

- Texas law passed to allow for data sharing between all partners
- Data, data, data
  - Used a very deliberative process to decide on what variables to capture



# Outcome Measures

## Combined CCC and Restoration Documented and Immediate **Cost Avoidance**

Cost Category	City of San Antonio	Bexar County	Direct Cost Avoidance
Public Inebriates Diverted from Detention Facility	\$435,435 <i>A.</i>	\$1,983,574 <i>B.</i>	\$2,419,009
Injured Prisoner Diverted from UHS ER	\$528,000 <i>C.</i>	\$1,267,200 <i>D.</i>	\$1,795,200
Mentally Ill Diverted from UHS ER Cost	\$322,500 <i>E.</i>	\$774,000 <i>F.</i>	\$1,096,500
Mentally Ill Diverted from Magistration Facility	\$208,159 <i>G.</i>	\$371,350 <i>H.</i>	\$579,509
Reduction in Competency Restoration Wait Time in Jail for Hosp Admission 5/08-3/09	0	\$255,055 <i>I.</i>	\$255,055
Reduction in Wait Time in Jail for Outpatient Competence/Wait Time for Restoration compared to Inpatient	0	\$137,898 <i>J.</i>	\$137,898
Reduction in Jail Time for Competency Restoration on Bond and on Return	0	\$385,522 <i>K.</i>	\$385,522
<b>Total</b>	<b>\$1,494,094</b>	<b>\$5,174,599</b>	<b>\$6,668,693</b>

**Collaboration: It's an unnatural act between...  
...two or more consenting adults.**



Stakeholder Collaboration via:

Jail Diversion Oversight Committee (34 Community Agencies/Stakeholders)

Community Medical Directors Roundtable

Children's Medical Directors Roundtable

Bexar County Children's Diversion School District Sub Committee

Bexar County Children's Diversion Child Protective Services Sub Committee

Bexar County Children's Diversion Juvenile Justice Probation Sub Committee

Community Co-Location Coalition (29 Community Agencies including law enforcement entities meeting to address the homeless and public inebriate)

# Partners

- <http://www.havenforhope.org/partners.asp>  
x

**Don't let the lack of funding  
keep you from moving forward.**

**Start where you can.**

# Recommendations

- Expand CJCC membership to increase partnerships
- Enhance data systems connectivity and define necessary data elements
- Bring definition to mental health court options
- Implement restoration center on a smaller scale
- Fund a dedicated position to focus on diversion activities
- Explore potential Eli Lilly money to sponsor a diversion summit